



June 9, 2026

**ICT Support** 

**File a ticket**  
for your  
ICT-related concerns

Choose from the list of  
**Help Topics\***

**Go to**  
**ictsupport.up.edu.ph**

\*For campus-specific systems or other ICT issues not listed in the Help Topics, kindly contact your CU/campus local IT Office

To all UP Personnel, Faculty, Staff, Students, and Alumni,

We wish to provide guidance to the University community on the proper protocol for reporting technical issues.

To ensure that all requests are properly documented, tracked, and resolved in a timely manner, we kindly remind everyone to use the official ICT Support Ticket System for ICT-related concerns.

<https://ictsupport.up.edu.ph/>

Please select your ICT concern from the **Help Topic** field of the ticketing system.

For campus-specific systems or other ICT issues, kindly reach out to the **local IT Office/Center of your CU or campus**. You can find their contact details at:

[bit.ly/UP-CU-IT-Offices](https://bit.ly/UP-CU-IT-Offices)

We highly encourage all users to provide complete and accurate information when submitting tickets, as this will significantly help our team provide a faster resolution to your concerns.

Thank you for your continued cooperation and support.