



SECURITY REMINDER: Secure Your Email Accounts

May 8, 2026



The poster features the University of the Philippines and upitdc logos at the top left. The main title is "Secure Your UP Email Accounts" in large, bold, orange and white text. Below the title, there is a warning icon of a hand holding a key and a large exclamation mark. The text reads: "Be aware of incidents of emails and passwords being **compromised** and **made public available**".

STEP 1:
To check if any of your email accounts have been **compromised**, go to:
haveibeenpwned.com
A QR code is provided for quick access to the website.

STEP 2:
In case your email has been compromised, **IMMEDIATELY** change your password. An icon of an envelope with an @ symbol and three asterisks is shown.

For UP Mails, you can seek assistance from the **local IT Office of your CU** :
bit.ly/ITOffices

For Microsoft accounts, contact the **UP System ICT Support** :
ictsupport.up.edu.ph

Dear UP Users:

Please be aware of reports of emails and passwords being **compromised and made publicly available**.

We advise you to visit this site: haveibeenpwned.com and check if any of your email accounts have been compromised. "haveibeenpwned.com" is a reliable website that allows you to search their database to verify if your email address has been compromised.

If any of your email accounts, i.e. UP Mail (@up.edu.ph) and UP Microsoft 365/Outlook (@outlook.up.edu.ph) have been affected, we strongly advise that you change your passwords for the affected accounts immediately, as well as passwords for all other online services that are connected to it. We also highly encourage you to enable Multi-Factor Authentication for all your email accounts.

Should you need further information with regards to securing your UP Mails (@up.edu.ph), please contact the local IT Center/Office of your campus/CU. The list of CU IT Centers/Offices is found here: bit.ly/ITOffices

For assistance on your Microsoft 365 accounts, please file a support ticket at the UP System ICT Support: ictsupport.up.edu.ph

For your information and guidance.