



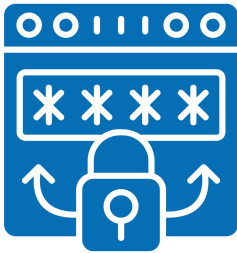
UP Mail Users (@up.edu.ph) and UP Alumni Mail Users (@alumni.up.edu.ph) must have their UP accounts enrolled in 2-Step-Verification (2SV).

The 2SV is **required** for **ALL** UP-domain emails to help ensure security of the accounts.

To use 2SV for your UP account, see the steps at: bit.ly/upmail-2sv

If you lost your phone/device that is connected to your UP email account, your account needs to be secured and your 2SV must be reset. File a ticket at the UP System ICT Support (ictsupport.up.edu.ph) for assistance.

Recommended 2-Step-Verification Methods



Passkeys

A passkey is a digital credential tied to your device (like your phone or computer) that can replace passwords or acts as your 2nd step.

- **How it works:** You unlock your account using your face, fingerprint, or screen lock PIN – just like how you unlock your phone.
- **Why it's recommended:** It has improved protection against phishing and requires no typing.
- For more info, go to bit.ly/google-passkeys



Google Prompts

If you don't use passkeys, this is the default recommended method for most users.

- **How it works:** When you sign in, Google sends a push notification to your phone asking, "Is this you trying to sign in?" You simply tap "Yes".
- **Why it's recommended:**
 - **Anti-Phishing Info:** It shows you the location and device of the login attempt, so you can spot fake requests.
 - **No Copying:** You don't have to type in a 6-digit code.
 - **Sim Swap Proof:** It relies on the logged-in device, not your phone number (unlike SMS).
- For more info, go to bit.ly/upmail-google-prompt



Google Authenticator

The app **Google Authenticator** generates rotating 6-digit codes.

- **How it works:** You open the app and type the code displayed. The code changes every 30 seconds.
- **Why it's recommended:**
 - It works **offline**.
 - It is safer than SMS because the codes are generated on your device, not sent over the mobile network.
- For more info, go to bit.ly/upmail-google-authenticator



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To assist us in improving our IT advisories, we request your kind participation and a little bit of your time by answering this short survey form (link): <https://bit.ly/up-itdc-survey-it-advisories>

Thank you!