



UNIVERSITY OF THE PHILIPPINES

OFFICE OF THE VICE PRESIDENT FOR DIGITAL TRANSFORMATION



[Data Security Advisory] Secure Your Email Accounts

April 7, 2025

ADVISORY

SECURE YOUR EMAIL ACCOUNTS

Be aware of recent incidents of emails and passwords being compromised and made available publicly.



STEP 1:
To check if any of your email accounts have been compromised, go to <https://haveibeenpwned.com>



STEP 2:
In case your email has been compromised, immediately change your password. Learn how to change your password here:





For technical support, contact your CU IT Office/Center:
<https://bit.ly/ITOffices>

Or submit a support ticket at:
<https://ictsupport.up.edu.ph/>



Dear UP Mail Users:

PLEASE TAKE THIS ADVISORY SERIOUSLY (all caps for emphasis).

There have been recent reports of emails and passwords being **COMPROMISED and MADE PUBLICLY AVAILABLE**.



Please visit this site NOW: <https://haveibeenpwned.com> and check if any of your email accounts have been compromised. "<https://haveibeenpwned.com>" is a reliable website that allows you to search their database to verify if your email address has been compromised.

If any of your email accounts, i.e. UP Mail (@up.edu.ph) and UP Microsoft 365/Outlook (@outlook.up.edu.ph) have been affected, we strongly advise that you change your passwords for the affected accounts immediately, as well as passwords for all other online services that are connected to it. We also highly encourage you to enable Multi-Factor Authentication for all your email accounts.

Should you need further information with regards to security, please contact the local IT Center/Office of your campus/CU. The list of CU IT Centers/Offices is found here: <https://itdc.up.edu.ph/contact-us#cu-it-support>

For your information and guidance.