



UNIVERSITY OF THE PHILIPPINES

OFFICE OF THE VICE PRESIDENT FOR DEVELOPMENT



Zoom Provider Transition and Migration

April 08, 2022

Dear UP User,

Please be advised that starting Wednesday, April 13, our Zoom video/audio conferencing platform will go on maintenance as the transition from the current service provider to the new service provider will be implemented by Zoom.

The online services will resume on Monday, 18 April 2022, at 8:00AM.

Users are advised to save and make local backups of their Zoom video recordings using their computers and/or devices. Please be aware that Zoom recordings saved in the cloud will be removed during the migration and transition activities. Thus, it is highly recommended that local copies of the video recordings be made by ALL users.

Should you have any technical concerns, kindly contact us at the UP System ICT Support at <https://ictsupport.up.edu.ph/>.

For your kind information and guidance.

To aid you in this, please see the link to the user guide below:

1. [How to share, download, and delete Zoom cloud recordings](#)
2. [Managing Zoom cloud recordings](#)