

UIS Status as of 09 November 2020

Nov. 9, 2020

Dear UIS User,

We would like to inform you that the UIS is now online. The crucial security patch has been applied to our UIS and it is now accessible.

Please clear your browser cache before re-accessing the UIS.

To assist you on how to clear your browser cache, you may click on these links for the steps:

FIREFOX ESR52: [Updating browser settings and clearing cache for FIREFOX ESR 52](#)

GOOGLE CHROME and SAFARI: [Clearing of Browser Cache for Google Chrome and Safari](#)

Moreover, it is important that you UPDATE your Java configuration. You may click on this link for the instructions: [Installation and Configuration of JAVA](#)

Please also be reminded that the latest working version of JAVA is **Version 8u261**. Please DO NOT UPDATE TO THE LATEST JAVA 8u271 until we have confirmed that UIS works without issues.

Should you need further technical assistance, our ICT Support can be reached at <https://ictsupport.up.edu.ph/>.

Thank you very much.