

REMINDER - Use Strong Passwords for UP Mail Accounts

April 15, 2019

As per Memorandum No. TJH 2019-07A - Organizational and Technological Security Measures for Data Privacy Act Compliance, the use of Two-Step Verification is now being enforced for all UP Mail accounts. This measure is in accordance with Republic Act 10173, or the Data Privacy Act of 2012, mandating that "all sensitive personal information maintained by the government, its agencies and instrumentalities shall be secured, as far as practicable, with the use of the most appropriate standard recognized by the information and communications technology industry, and as recommended by the Commission" (RA 10173 Chapter 7, Section 23, Item b, Subitem 3).

In accordance with the above memorandum, we would like to remind all UP Mail users to ensure that they utilize **STRONG PASSWORDS** for their accounts. This means that, at the very least, UP Mail passwords should have the following characteristics:

- a minimum of sixteen (16) characters in length
- includes numbers, symbols, upper and lower case letters, and;
- unique - different from passwords used for other online accounts/services

Strong passwords are essential in making sure that UP Mail accounts remain secure.

For assistance on matters relating to UP Mail, please send an email to your campus IT Office Helpdesk.