

Mandatory Use of Two-Step Verification/Multi-factor Authentication for UP Mail

March 12, 2019

As per Memorandum No. TJH 2019-07A - Organizational and Technological Security Measures for Data Privacy Act Compliance, Two-Step Verification shall be enabled for all UP Mail accounts in order to further secure the data of all UP Mail users. This measure is in accordance with Republic Act 10173, or the Data Privacy Act of 2012, mandating that “all sensitive personal information maintained by the government, its agencies and instrumentalities shall be secured, as far as practicable, with the use of the most appropriate standard recognized by the information and communications technology industry, and as recommended by the Commission” (RA 10173 Chapter 7, Section 23, Item b, Subitem 3).

In view of the Memorandum, please be informed that starting 25 March 2019, all UP Mail account users will be required to activate Two-Step Verification for their accounts. You may access your Security Settings by going to

<https://myaccount.google.com/signinoptions/two-step-verification>.

For further information on activating Two-Step Verification, please go to

<https://support.google.com/accounts/answer/185839?co=GENIE.Platform%3DDesktop&hl=en>.